

Army Community Service  
61 Quebec Street, BLD 683  
Fort Devens, MA 01434-4479

Serving the Military in New England

February 2015

## February 2015 Army Community Service



**Fort Devens Welcome Center**

**61 Quebec Street, Building 683**

**ACS Hours of Operation**

**0730-1600 Monday -Friday**

**<https://www.devens.army.mil>**

**ACS TELEPHONE NUMBERS**

**978-796-3023/ 3119 DSN 256-3023/ 3119**

**MILITARY ONE SOURCE**

**1-800-342-9647 Available 24/7/365**

**[www.MilitaryOneSource.mil](http://www.MilitaryOneSource.mil)**

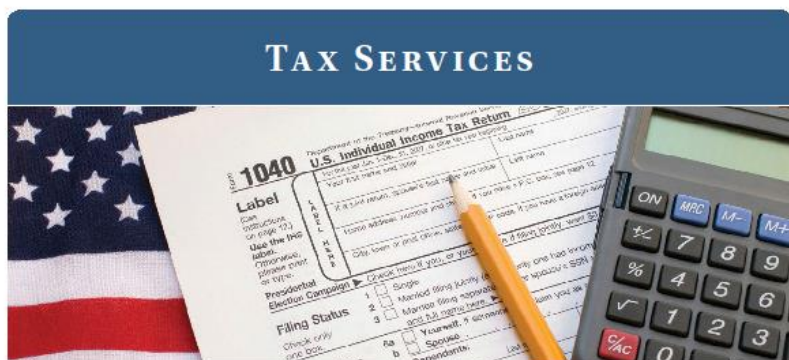
## FROM THE OFFICE OF THE ACS DIRECTOR

**Tax Preparation Update:** Because of resource constraints, free tax preparation services will be extremely limited in 2015 and only offered at Hanscom AFB starting the first week of February. Additional locations and additional appointments may be added in the future if resources allow, but there is no guarantee. For those taxpayers that have used the service in the past at other locations, we regret to make this announcement.

Appointments can now be made at <https://booknow.appointment-plus.com/4yypddsq/>. If you cannot get an appointment now, please revisit the site in the future. We will add additional appointments in the coming weeks.

Free tax preparation alternatives can be found at:

- 1) <http://www.irs.gov/Individuals/Free-Tax-Return-Preparation-for-You-by-Volunteers>
- 2) [www.militaryonesource.mil](http://www.militaryonesource.mil)
- 3) <http://www.bostontaxhelp.org/>
- 4) <http://www.massresources.org/tax-filing-options.html#taxhelp>



**Are you overwhelmed at the thought of doing your taxes?  
Worried about getting them done right?  
Not sure where to begin?**

Military OneSource can help! Military OneSource offers valuable tools and information to ease your tax-time worries with tax consultation and e-filing services provided at no cost to service members and their families.

#### **Highlights**

- ✓ **No-cost tax preparation and filing services** for eligible service members and their families to complete and electronically file their federal and up to three state tax returns with the support and experience of tax experts
- ✓ **Specialized support** from a Military OneSource tax counselor, helping service members and their families understand the unique tax requirements related to military personnel, maximize their refund, and complete the proper tax forms
- ✓ **Assistance** with finding additional tax resources available to the military community, such as the Volunteer Income Tax Assistance program
- ✓ **Helpful articles** on the Money Management page, such as "Quick Tips for Using Your Tax Refund," "Filing Taxes When a Service Member Is Deployed," and "Filing Your Taxes Without the Headache"
- ✓ **Financial counseling**, in addition to tax consultation services, is available in person or over the phone, regarding financial issues, such as budgeting, money management and debt consolidation



**Call. 800-342-9647**  
**Click. [MilitaryOneSource.mil](http://MilitaryOneSource.mil)**  
**Connect. 24/7**



Get started on a stress-free tax season this year. Check out Military OneSource tax services today.



## **FINANCIAL**

### **Fake IRS phone calls tops list of tax scams** By Jeanne Sahadi [@CNMONEY](#)



If someone calls saying he's an IRS agent and demands that you send money immediately, hang up. It's a phone scam.

In fact, it tops the IRS "Dirty Dozen" list of tax scams this year, and it's been surging in recent months, the agency said Thursday. The Treasury Inspector General for Tax Administration (TIGTA), which oversees the IRS, has received reports of 290,000 scam calls since October 2013 and said nearly 3,000 victims have been swindled out of \$14 million so far.

By altering their caller ID number to make it look like they're calling from an IRS office, these scammers often threaten vulnerable people like the elderly and new immigrants with things like arrest, deportation or the loss of their driver's license if they don't pay immediately for money purportedly owed.

Often leaving messages that say it's "urgent" you call them back, the scammers use common names and sometimes say they are from the IRS Criminal Division. They may even claim to know the last four digits of your Social Security number and send follow-up emails that appear to be from the IRS, TIGTA said.

They often demand that payments be made by prepaid debit card.

Once they make their threats, the scammers have been known to call back and again disguise their caller ID so it appears they are calling from the police department or the Department of Motor Vehicles (DMV).

Or sometimes when they call, they may say you have a refund due and ask you to provide personal information so you can claim it.

The real IRS will usually contact you by regular mail first, if it needs to contact you at all. And the agency never demands immediate payment by phone or asks for credit card or debit numbers if they do call. It also never asks for personal or financial information by email, text or social media. If you get what you suspect is a scam call, report it to TIGTA by calling 800-366-4484.

**Introduce yourself at the “Meet and Greet” for Fort Devens CSM Jacqueline Coleman-Webb:**



**Meet and Greet**  
CSM Jacqueline Coleman-Webb  
**Fort Devens, MA**



- Date: Wednesday, 18 February 2015
- Place: HQ Fort Devens, Building 679, 31 Quebec Street, Devens
- Time: 1300-1400
- POC: CSM Coleman-Webb at 978.796.3043

Jacqueline.m.Colemanwebb.mil@mail.mil

Military Saves Presentation  
Hanscom Federal Credit Union  
Refreshments



**SOLDIER AND FAMILIES**

**Child Care Subsidy Websites** Good information to have for assistance with the high cost of childcare  
<http://www.gsa.gov/portal/category/26331> or [http://financeweb.gsa.gov/childcare\\_portal](http://financeweb.gsa.gov/childcare_portal)

**UPCOMING EVENTS**

**FREE Magic Show & Ice Cream Social: Saturday, February 7 | Youth Center**

Enjoy a FREE family-friendly Magic Show & Ice Cream Social at the Youth Center on Saturday, February 7 from **1-3 p.m.** Doors open at 12:30 p.m. For more information, contact (781) 225-2750.





**Professional Bull Riders:** Use Code Military for 20% off on select tickets. February 7-8, 2015 at the Worcester DCU Center.



**PBR** PROFESSIONAL BULL RIDERS

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7-8**  
WORCESTER, MA

**DCU**  
center

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**TICKETS AND TOURS, (781) 225-6505/6498** Hanscom AFB, 98 Barksdale Street Bldg  
<http://www.hanscomservices.com/> PREPAID ORDERS ONLY!! Payment is due at the time the order is placed. Once the order has been placed there are no refunds.

*Drawing entries must be made in person at the Tickets & Tours office. Patriots tickets for the post season will be sold by drawing only. This will be a running drawing for the remainder of the Patriots' season (if applicable).*



**FREE TICKETS TO HARVARD WOMEN'S HOCKEY & BASKETBALL!**  
**Harvard Women's Hockey vs. Cornell SATURDAY, FEBRUARY 7 | 6 p.m.**

## **HANSCOM AIRMAN AND FAMILY READINESS CENTER**

**February 2015**

***Please Call 781-225-2765 to Register***

**SOMEONE TO TALK TO** when you need it: **Military Family Life Counselors (MFLC)** provide free, short-term, non-medical, solution-oriented counseling on a range of issues. For service members and their families – no records are kept. Call (781) 879-7654 and leave your first name only for an appointment!

**Employee Assistance Program (EAP)** provides a confidential, free counseling service on a wide range of personal & work concerns for DoD civilian, NAF & DECA employees as well as their family members. The EAP offers Financial & Legal services as well. Contact Ina Bachman, LICSW, CEAP at 1-800-222-0364 for an appointment & check out the website [www.FOH4you.com](http://www.FOH4you.com) . \*\* On site every Monday!!

**VA BENEFITS ADVISORS** *are available*. Please contact them at 781-225-2624/2625 or 508-847-9985. Located in Bldg 1217.

### **VETERANS AFFAIRS DISABILITY CLAIMS REVIEW**

**Fridays (By Appointment Only)** A representative from AMVETS, a veterans' service organization, will assist you in processing your disability claim and answer questions. **Appointment is required.**

**Call the AMVETS Service Representative at 617-980-8400.**

**SCHOOL LIAISON PROGRAM** is available to coordinate and assist military and DoD civilian parents with school-age children with educational opportunities and information necessary to succeed in an academic environment. Call 781-225-2765 for assistance/information.

**\*\* EVERY TUESDAY! INDIVIDUAL TRANSITION PLAN CHECKLIST -- CAPSTONE**

**VERIFICATION** All AF service members who completed Pre-separation counseling and TAP/GPS are required to complete DD Form 2958, Service Member's Individual Transition Plan Checklist (referred to as "Capstone"), prior to separation/retirement. This is a mandatory requirement for out-processing. Appointments are available every Tuesday, from 1:00 – 2:30 pm. Call 781-225-2765 to schedule an appointment with an A&FRC Consultant.

**\*\*PRIVATE SECTOR & FEDERAL RESUME CRITIQUE By “in person” appointment only**

Resumes are reviewed by an employment specialist with HR experience - get feedback to improve your format and content. Email your resume to 66.fss.fsfr.cmb@us.af.mil & receive a response within 7 business days. Prior attendance at A&FRC or TAP

**FEDERAL RESUME WRITING AND USAJOBS:** Tuesday, February 3; 8:30 a.m. —12:00 p.m.

Improve your odds of getting the federal job you want by learning resume writing basics, how to locate essential skills & keywords to include, how to write accomplishment statements, resume builder formats & more.

**PRESEPARATION COUNSELING** :Wednesdays, February 4, 11, 18, 25; 9:00 — 11:00 a.m.

Weekly sessions for separating & retiring service members to complete the mandatory DD Form 2648, Preseparation Counseling. The session provides critical information about benefits, resources & services available to transition from military to civilian life. This counseling **MUST** be provided at least 90 days prior to date of separation or retirement and is a prerequisite for attending the Transition-GPS Workshop.

**HEARTS APART - ‘BE MY VALENTINE’** :Wednesday, February 4; 5:00— 6:30p.m. Minuteman Commons Families of deployed, remote tour and extended TDY service members are invited to join us for dinner and games. Please RSVP (and let us know how many are attending) by Friday, January 30 to 781-225-2765 or e-mail shon.teicheira@us.af.mil

**HEART LINK NEW SPOUSE ORIENTATION** :Thursday, February 5; 1:00 – 3:30 p.m. Welcome to the military family! Heart Link is an special orientation workshop for any spouse married 6 years or less to a military member from any branch of the armed services. Spouses are the heart of the Armed Forces family & the lifeline behind your sponsor’s success in the military. The Heart Link program will provide you with essential information you need to know to meet the challenges of the military lifestyle. Join us & we’ll get started on our journey!

**CREATING A HEALTHY MARRIAGE** : Friday, February 6; 11:30 a.m. — 12:30 p.m. Join Hanscom’s Military and Family Life Counselor for a discussion about the unique challenges of reuniting as a couple after deployment. We’ll offer possible solutions and skills for building a more stable, satisfying relationship.

**PREDEPLOYMENT BRIEFING:**Every Friday, February 6, 13, 20, 27; 2:00 —3:00 p.m.

Mandatory for personnel tasked with a TDY/Deployment of 30 days or longer. Spouses are highly encouraged to attend. Briefings are held every Friday at the A&FRC. Please call to sign up. \*NOTE: All classes are subject to change. Please call to register and confirm date and time.

**TRANSITION —GPS WORKSHOP** :Monday - Friday, February 9-13; 7:30 a.m.—4:00 p.m.

Hanscom Conference Center, Bldg 1106 · *All military attendees must have completed DD Form 2648/1 (Preseparation Counseling) prior to the workshop.* Mandatory for all service members.

Spouses welcome. Assists voluntarily & involuntarily separating & retiring service members with career & life transition. This 5 day program consists of a VA benefits briefing, DOL Employment Workshop, modules on financial planning, Military Occupational Code (MOC) Crosswalk & preparation of Individual Transition Plans. All military attendees must be enrolled in eBenefits.va.gov prior to the workshop. Please bring your own laptop, Pre-Registration is required.

**CAREGIVER PEER TO PEER SUPPORT:** Tuesday, February 10; 1:00 — 3:00 p.m. Community Support Center, Bldg 1217 The Caregiver Peer to Peer Support Initiative wants to hear from you to: learn of the issues impacting you day-to-day and what your needs are and connect you with other military caregivers.

**BUILDING YOUR CHILD’S SELF ESTEEM:** Thursday, February 12; 11:30 a.m. — 12:30 p.m.

Learn the meaning of and factors that affect self-esteem, the connection between self-esteem and



behavior, and 10 ways you can build your child's self-esteem. Presented by Hanscom's Military and Family Life Consultant.

**HOW TO AVOID FALLING IN LOVE WITH JERK/ETTE:** Tuesday & Wednesday, February 17 & 18; 11:30 a.m. — 1:00 p.m. Learn more about the person you care about before you say "I do" Are you compatible? What should you beware of? How do you really know this is the one for you? Join us for a fun, enlightening 3-part seminar for singles and singles-again

**E-SMOOTH MOVE SEMINAR:** Thursday, February 19; 11:00 a.m. — 12:00 p.m. Learn how to navigate the new internet based resources designed for PCS moves, and where to get answers to your questions about your upcoming move. Informational handouts will be provided. Spouses encouraged to attend! Bring your lunch.

**MOVING WITH CHILDREN:** Thursday, February 19; 12:15 — 1:00 p.m. Parents! Please join us for this special presentation immediately following the E-Smooth Move Seminar. We'll discuss tips and techniques to help make moving and adjustment to a new school easier for your children whether it's their first move or their fifteenth. (Partnership with MFLC)

**INSTALLATION COMMANDER'S WELCOME:** Monday, February 23; 8:00 – 11:30 a.m. Airman & Family Readiness Center Attention new military personnel and DoD Civilians! Your official introduction to Hanscom AFB features essential base and local community information for new arrivals. Spouses and other service personnel at HAFB encouraged to attend! Medical Squadron Welcome follows at 11:45 for Clinic beneficiaries. First Term Officer's Financial Briefing from 2:00 pm – 3:30 at A&FRC.

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FAMILY WELCOME ANYTIME!! Call to schedule an appointment Learn about Hanscom AFB and the surrounding communities. Tour the A&FRC and get information on available programs & services. Bring the Children. \*EVERY TUESDAY!

**MILITARY SAVES WEEK :** *February 23—27, 2014 Airman & Family Readiness Center and Hanscom Federal Credit Union*

*MONDAY, FEBRUARY 23:* Quick Start Savings (HFCU): 12:00—12:45 pm

*TUESDAY, FEBRUARY 24:* INFO FAIR (Housing Community Center): 9:00 —10:30 am

INFORMATION FAIR (BX): 11:00 am—1:00 pm Matri-Money (A&FRC): 11:30 am—12:30 pm

*WEDNESDAY, FEBRUARY 25* TSP (Hanscom Conference Center): 12:00—12:45 pm Piggy Painting (School Age Program); 2:30—3:00 pm Financial games (Youth Center); 3:30-4:30 pm

*THURSDAY, FEBRUARY 26:* Money Management (A&FRC): 12:00—12:45 pm Become a Successful Couponer (A&FRC); 5:30—6:30 pm

*FRIDAY, FEBRUARY 27:* Investing 101 (Brown Bldg Conference Room) 12:00—12:45

## **Family Advocacy Outreach**

**CELL PHONE COLLECTION:** The Family Advocacy Program collects used and old cell phones, and distributes them to local domestic violence agencies. Drop off phones, batteries, and chargers to the Family Advocacy Program, Bldg 1217. Please put each phone and its accessories in a sealed, plastic bag.

**WIC**, a nutrition and education program for income-eligible expectant parents or parents with children age birth to five is located on base. \* **WIC is located in Bldg 1507** \*. **WIC is on base the first and third Wednesday** of each month from 0800 to 1530. For WIC appointments or information, call (617) 312-9974.



**First Connections-** Is a non-profit, family support organization that provides comprehensive services to families with young children birth through age five. First Connections serves a large geographic area that encompasses twelve metro-west communities, including Hanscom Air Force Base. All programs are free or low cost. More information is available on their website [www.firstconnections.org](http://www.firstconnections.org) or by calling 781-287-0221.

## **EMPLOYMENT READINESS**

**From Army Times on Web:** Please see links below. Make sure you copy and paste the whole address.

<http://www.armytimes.com/interactive/article/20141019/JOBS02/310190027/These-federal-contractors-hiring-vets-now>

Also:

<http://www.armytimes.com/article/20141019/JOBS/310190026/Overseas-federal-contractor-jobs-common-industry>

# **JOB FAIR**



North Central Career Centers

Career Center of Lowell

**February 13, 2015      9:30am to 12:30pm**  
**Devens Common Center**

**Sponsored by:**



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**Sign up today! Free to Attend!**

Sign up at  
<http://bit.ly/NVJF2015>

**Current Employers Include:**

Workers' Credit Union  
eHealth • Volta Oil Co.  
Dept of Veterans Affairs (Bedford VAMC)  
Garlock Printing & Converting  
Eliot Community Human Services  
Primerica Financial Services

**FREE CLASSES**  
**Preparing for a Job Fair**

**Leominster Career Center**  
February 6th and February 9th  
Register by calling (978) 534-1481

**Resume Writing, LinkedIn, Interviews, and more...**

**Lowell Career Center**  
Register by calling (978) 459-2336

FREE TO ATTEND • Must register in advance

As of 12/29/14

This new eBenefits feature incorporates numerous tools and resources for job seekers, as well as employers who want high quality applicants. Veterans, service members and their spouses or dependents, who are looking for work, transitioning out of the military or changing careers are encouraged to utilize the Veterans Employment Center. Users can access the Skills Translator function to translate military terms to civilian skills or just go right to the Resume Builder tool. Resumes created on the site will be available to private and public sector employers who specifically want to hire veterans. Veterans Employment Center is found at <http://www.ebenefits.va.gov>. eBenefits Fact Sheet [http://www.nvti.ucdenver.edu/home/buzz\\_xtra/eBenefits\\_factsheet.pdf](http://www.nvti.ucdenver.edu/home/buzz_xtra/eBenefits_factsheet.pdf)  
**The Federal Resume Database:**



**THE FEDERAL RESUME DATABASE**  
SUCCESSFUL FEDERAL RESUME SAMPLES FROM 6 POPULAR FEDERAL RESUME BOOKS BY KATHRYN TROUTMAN



*150 Samples of Samples of Military Transition, Military Spouse, Student Veteran, and Government Federal Employee Federal Resumes From Current Titles and CD-ROMs by Kathryn Troutman*



<http://www.resume-place.com/imcomacs>  
Username: IMCOMACS  
Password: getajob

The Resume Place, Inc. -- [www.resume-place.com](http://www.resume-place.com) -- (888) 480-8265

**Free Vocational Training for Veterans:** The Veterans Training School (VTS) is recruiting unemployed and under-employed Veterans for the following vocational free vocational programs: Apply today! Email Andrew Moyseowicz or call 617-371—1810. Find more online at [www.nechv.org](http://www.nechv.org)

**Career Opportunities:** An update that we now have a “Career Opportunities” link on our website which will have all the information regarding our current job opening, description, and how to apply... <http://www.veteransinc.org/about-us/career-opportunities/>

**Labor Ready :** Provides temp jobs to those interested in gaining work experience, want some extra cash, or need immediate income when between jobs or need seasonal work. Flexible work hours; get paid the same day. Over 600 locations throughout the United States. <http://www.laborready.com/Temporary-Employment>

The above information is provided as a community service. No endorsement of events, products or services by the DoD is implied or intended. For more information, contact the company directly.

**Free Resume Help for Military Members :** The below website is where Service Members can get free resume writing help and the course schedule. <http://www.networkri.org/centers.htm>

**USA JOB:** JOB OPPORTUNITIES ON THE BASE - Remember to go to [www.USAJOBS.GOV](http://www.USAJOBS.GOV) and search for Newport, RI if you are interested in finding out and applying for positions open onboard the Naval Station. Current opportunities include a Motor Vehicle Operator that's open through next week. Spread the word! USAJOBS - The Federal Government's Official Jobs Site [www.USAJOBS.GOV](http://www.USAJOBS.GOV)

This is a United States Office of Personnel Management website. USAJOBS is the Federal Government's official one-stop source for Federal jobs and employment information.

**Job Search:** Below please find a link to critical skills needed at Booz Allen Hamilton. Please share with your contacts and have all interested email me their resumes and I will submit on their behalf – this speeds up the review process. Also, applicants must identify the job skills qualification from the list. <https://erp.bah.com/hotjobs.htm>

**Website: Career Resources for Veterans:** The Defense Centers of Excellence (DCoE) recently collaborated with PBS to produce a handbook for military families. Created as a companion to the PBS series "This Emotional Life," A Handbook for Family & Friends of Service Members explores the stressors and feelings individuals may encounter throughout the different phases of deployment. The handbook aims to provide solutions for Service members and identifies outside tools and resources that may be useful to friends and family members before, during and after deployment. Topics include what to expect during deployment and how to strengthen or repair relationships. Order the handbooks from the Real Warriors Campaign website at <http://www.sc.edu/career/Webresources/veterans.html>

<http://www.realwarriors.net/materials/order>

**Hanscom AFS: Resources** <http://www.hanscom.af.mil>

**Massachusetts Career Information System:** <http://masscis.intocareers.org/default.asp>

**Veterans Employment Services (978) 534-1481 x 117** [www.wmoore@detma.org](mailto:www.wmoore@detma.org)

**Orion International:** [info@orioninternational.com](mailto:info@orioninternational.com)

## **RELOCATION READINESS**

ACS has listings for apartments or houses to rent. List is updated as housing is made available to us. Call 978-796-3023. ACS Electronic Welcome Packets <https://www.devens.army.mil> or call 978-796-3023

**Moving and Relocation Information:** Terrific tips to make moving easier. <http://afmove.hq.af.mil/Default.asp>

**TRICARE Information at Hanscom AFB:**

Hanscom AFB offers a monthly Newcomer Orientation Medical Clinic welcome to all new patients every Tuesday from 1300 to 1500. It is strongly recommended that Army personnel attend so they can find out about their provider, how to access emergency services, and referral. Telephone: 781-377-2120

## **FORT DEVENS SERVICES:**

**Fort Devens Mail and Distribution:** Mail & Distribution Hours are as follows. The Door will be open for box pick up between the following hours. 0730 AM to 1600 PM. Window pick up 0900 AM to 1200 PM 1230 PM to 1430 PM

**Education Office:** The 99<sup>th</sup> RSC Education Office is located at 30 Quebec Street, (Building 666) Fort Devens, in Rooms 328, 326, and 324. POC is Lee Achenback at 978-796-2968. Services include



educational and career counseling, GI Bill questions and issues, tuition assistance, financial aid and scholarship information as well as test administration and test proctoring.

**Police Services Division: Fingerprinting 0930-1030 / 1500-1600 or By Appointment.**

**Police: 978-796-3333**

**Physical Security: 978-796-2061**

**Carlson Wagonlit Travel/Veterans Travel: 800-945-0535 or 402-345-7596**

**Devens Legal: 978-796-2255**

**Education Office: 978-796-2331**

**AAFES / Clothing & Sales: 978-772-6838 / 2065**

**Photo Section DA Photo: 978-796-2559**

**Fort Devens ID Cards 978 - 796-2130, Building 683**

**Billeting: Bldg. 978-796-3201**

**Distance Learning Center: 978-796-3612 / 2605 / 2626**

**Transportation: Passenger 978-796-2141/ or 2393 Freight 978-796-2832/ or 2840**

**Vehicles: 978-796-2141**

**MASSACHUSETTS RESOURCES: USO New England: <http://www.uso-newengland.org/index.htm>**

Massachusetts Parks: [www.state.ma.us/dem/forparks.htm](http://www.state.ma.us/dem/forparks.htm)

Massachusetts Wildlife: [www.state.ma.us/dfwele/dfw](http://www.state.ma.us/dfwele/dfw)

State of Massachusetts Child Care Finder: [www.qualitychildcare.org](http://www.qualitychildcare.org)

Massachusetts Getaway Guide: <http://www.mass-vacation.com/>

Massachusetts's area Guides net: <http://massachusetts.ag.s.myareaguide.com/>

Boston and Local Area Concerts: <http://www.bostonconcerts.com/>